

MEDIA RELEASE	PSA condemns Compensation Commission's failure to process injury on duty claims
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EMBARGO	None
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The Public Servants Association (PSA), representing more than 230 000 public servants, is increasingly frustrated with delays in processing injury on duty claims by the Workmen's Compensation Commissioner at the Department of Labour, which leave injured workers unable to seek medical treatment.

Claims submitted to the Compensation Commission have not been finalised or paid since September 2019. This failure is ascribed to errors on the new system. System challenges can, however, not solely be blamed for these unreasonable delays. In the Western Cape alone, the Western Cape Provincial Government currently has more than 626 cases where it is still waiting for the Workmen's Compensation Commissioner to finalise registration of these cases.

The PSA pointed out that the delays have rendered applicants without access to treatment as health service providers are now refusing to take on any injury on duty cases. The PSA calls on the Compensation Fund to urgently address these problems as failure to do so will result in the PSA exploring options to remedy the situation, which may include legal action against the Department of Labour.

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