

MEDIA RELEASE	PSA commends collaboration between Departments of Transport and Home Affairs to address driver-license printing backlog
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The Public Servants Association (PSA) commends the Department of Transport (DOT) for approaching Department of Home Affairs (DHA) to assist with the printing of driver's licenses.

The DOT is experiencing major backlogs with some 602 831 driver's license cards. With new applications being received on daily basis, the target is constantly moving for the DOT that relies on a single printing machine that is 25 years old.

The PSA has called for collaborative efforts and maximum utilisation of government resources to address the challenges faced by the country and the DOT has made a commendable move. This collaborative effort aims to expedite the issuing of licenses and alleviate the inconvenience faced by many citizens. The backlog in the printing of driver's licenses has been a significant concern, impacting numerous citizens who rely on these documents for their daily activities and employment. This initiative is expected to significantly reduce the waiting time for driver's licenses.

Other government departments that are experiencing challenges must learn from these Departments that prioritised service delivery to citizens. Noting that the additional work from the DOT might necessitate overtime for DHA employees, the PSA calls on the two Departments to ensure that this will be processed seamlessly, as the PSA maintains that the service delivery must not be coupled with the exploitation of employees.

The PSA appreciates the cooperation and swift action taken by the DHA. This initiative will bring much-needed relief to citizens and restore confidence in the efficiency of public services.

END