

MEDIA RELEASE	PSA calls for urgent intervention at Sterkspruit Department of Home Affairs offices
DATE	13 March 2025
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The Public Servants Association (PSA) is extremely concerned about the dire conditions at the Department of Home Affairs offices in Sterkspruit, in the Eastern Cape.

On 4 March 2025, employees and members of the public were severely affected when heavy rain flooded the offices owing to a leaking roof. Despite repeated reports to management, no action has been taken to address the problem, leaving employees and visitors vulnerable to unsafe and unacceptable working conditions. The PSA has also received ongoing complaints regarding poor maintenance of these offices. Essential infrastructure such as air conditioning units remain unrepaired for extended periods, making the office unbearably hot in summer and extremely cold in winter, particularly during snowfall.

The PSA urgently calls on the management of the Department of Home Affairs, as well as the Department of Public Works and Infrastructure, to take immediate action to resolve these persistent issues. The ongoing neglect disrupts operations and damages critical files, impacting service delivery to the public. Should this matter remain unresolved, the PSA will escalate the issue to the Department of Employment and Labour for intervention that may result in the closure of this office and severely compromising service delivery to the public.

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