

<b>MEDIA RELEASE</b>	PSA applauds Department of Home Affairs employees for working extra hours during festive season to prevent long queues
<b>DATE</b>	11 December 2025
<b>EMBARGO</b>	None
<b>ENQUIRIES</b>	communication@psa.co.za

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The Public Servants Association (PSA), representing the majority of employees at the Department of Home Affairs, welcomes the decision to extend the Department's office hours during the coming festive season.

This measure is supported, as it will ease service pressures during one of the busiest periods of the year. It will assist thousands of citizens who require essential documentation for travel, family responsibilities, and other seasonal needs.

The PSA appreciates that the Department has taken proactive steps to improve accessibility and reduce long queues, which have often resulted in frustration for the public. The extended operating hours will help clear backlogs, enhance efficiency, and ensure that critical services remain available to communities nationwide.

The PSA further supports the commitment by the Department's employees who will be required to work additional hours to ensure service delivery to citizens. The Union, however, continues to emphasise the importance of fair compensation, adequate support, and a safe working environment for all employees who will be rendering services during this period.

The PSA is committed to engage with the Department to promote improved working conditions and service delivery and encourages members of the public to make use of extended hours to avoid last-minute congestion.

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