

MEDIA RELEASE	Information Regulator crisis: PSA demands CEO takes immediate action
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The Public Servants Association (PSA) is extremely concerned about the escalating crisis at the Information Regulator, where employees are facing uncertainty over salary payments, loss of essential benefits, and exposure to unsafe working conditions.

A recent transition from the PERSAL system to Sage 360 was poorly executed, with inadequate consultation or safeguards in place. Employees now face uncertainty regarding payment of their salaries due on 15 April 2026. Instead of receiving full remuneration, employees were issued *pro-rata* service bonuses, which were heavily taxed. These payments are ordinarily associated with termination of service, raising serious concern that employees may have been processed outside the payroll system without their knowledge or consent. This directly contradicts the employer's assurance that conditions of service would remain unchanged. The consequences of this failure are immediate and severe.

Employees are unable to meet their financial obligations, face unfair tax burdens, and risk disruptions to their pensionable service and long-term benefits. The situation is compounded by the apparent absence of medical-aid contributions on payslips, placing employees at risk of losing access to critical healthcare services.

Equally alarming is the directive requiring employees to report to the Regulator's new premises at 54 Maxwell Drive, despite serious concerns regarding the safety of the building. The Department of Employment and Labour has issued prohibition notices, yet management continues to instruct employees to occupy the premises. This conduct reflects a disregard for occupational health and safety legislation and places employees in direct danger.

The PSA views these developments as unacceptable and indicative of a complete failure of leadership. Employees cannot be expected to operate under conditions where their livelihoods and safety are compromised. In view of these failures, the PSA calls action by the Chief Executive Officer of the Information Regulator who must be held accountable for the current crisis. The PSA further demands urgent intervention to restore stability. This includes the immediate payment of all outstanding salaries, full reinstatement of medical-aid and pension contributions, strict compliance with all labour and safety directives, and the suspension of operations at 54 Maxwell Drive until the building is declared safe for occupation.



This situation reflects a severe breakdown in governance and accountability at the highest level of the Institution. The PSA will take all necessary steps to protect the Union's members, including legal action and escalation to relevant oversight authorities. Accountability must be enforced, and the rights and safety of employees must be restored without delay.

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