

FOR PSA MEMBERS: KWAZULU-NATAL DEPARTMENT OF SOCIAL DEVELOPMENT

04-03-2020

Feedback: Bilateral meeting with employer

The PSA requested a bilateral meeting with the employer following concerns raised by members about challenges they are facing at Chatsworth Social Development Service Centre. At the meeting on 27 February 2020; the following issues were discussed:

Inconsistency: Allocations of landline access pin code

The PSA registered members' complaints on the bias of the employer with the allocation of landline access pin codes and this prevented Social Workers from executing their duties. The employer committed to immediately allocate access codes to all qualifying employees.

Unroadworthy state vehicle used by Social Workers

The PSA registered concerns on the state of vehicles used by Social Workers. The employer committed to investigate and report back by 15 March 2020. Members have been informed to apply for a category B state vehicle subsidy. Members are advised not use unroadworthy state vehicles as this is illegal.

Overnight state vehicle authority: Social Workers

The PSA registered members' concern on the inconsistent approval of overnight vehicle release for employees by the service centre manager. The employer indicated that approval for authority will be consistently applied in line with departmental policy.

Delays in filling budgeted vacancies

The employer committed to fill all budgeted vacancies within 90 days.

Signing of two attendance registers

The PSA registered concern regarding the signing of two staff attendance registers. The employer committed to do away with one attendance register with immediate effect.

The PSA depends on members to raise issues relating to rights/collective matters to enable the PSA to address these issues with the employer. Members are encouraged to forward any rights/collective issues through the shop steward to phindile.buthlezi@psa.co.za.

GENERAL MANAGER